**From:**

|  |  |
| --- | --- |
| **Sub Division:** |  |
| **CSE Name:** |  |
| **Contact No:** |  |

**To,**

SBD Maintenance Department,

**Idea Infinity IT Solutions Pvt Ltd**

#117, “Ubiquity”, Infantry Road, Bangalore 560 001

**Landmark** :- Opposite Prestige (WeWorks) Building , Bangalore

**Subject: SBD for repair**

We are herewith sending in the following SBD for repair for the problem/s detailed below:

|  |  |
| --- | --- |
| **Device Asset ID:** | IEB - |
| **Project wise user details:**  **(Client Details)** | Idea : 🞎 BESCOM : 🞎 CESCOM : 🞎  MESCOM : 🞎 HESCOM : 🞎 GESCOM : 🞎 |
| **Location type :** | RAPDRP : 🞎 NON – RAPDRP : 🞎 |
| **Project Details:** | i~EasyBill : 🞎 i~EasyPay : 🞎 i~NFC : 🞎 . i~IPDS : 🞎 i~TRM : 🞎 |
| **Name who was using the device:**  **(MR/JE/LINEMAN/GANGMAN/AE/AEE)** |  |
| **MR Code & Password:** |  |
| **Device User Mobile No.:** |  |
| **Physical Damage** | Yes 🞎 No 🞎 |
| **Billed Data in Device** | Yes 🞎 No 🞎 |
| **Device Booting** | Yes 🞎 No 🞎 |
| **Problem Reported Date** |  |

|  |  |
| --- | --- |
| **Problem Description:**  1)  2)  3)  4)  5) | |
| **Signature of the MR (User of the Device)** |  |
| **Signature of the CSE (Report Prepared by)** |  |
| **Signature of the Supervisor (Verified by)** |  |
| **Signature of the AEE/AAO with Seal**  **(Approval for repair of SBD)** |  |

**Note**: All spare parts replaced due to physical damage, negligence, or rough use will be on chargeable basis only.

|  |  |
| --- | --- |
| **For Use of Idea Infinity SBD Maintenance/Service Department** | |
| **Date of Service:** |  |
| **Service Observation:** | |
| **Serviced Details:** | |

Note :- Physical damage replacement Confirmation taken from :-

Name & Signature: