

**From:**

<b>Sub Division:</b>	CHANNARAYAPATNA
<b>CSE Name:</b>	RANI.BB
<b>Contact No:</b>	9880560039

**To,**

SBD Maintenance Department,

**Idea Infinity IT Solutions Pvt Ltd**

#117, "Ubiquity", Infantry Road, Bangalore 560 001

**Landmark :-** Opposite Prestige (WeWorks) Building , Bangalore

**Subject: SBD for repair**

We are herewith sending in the following SBD for repair for the problem/s detailed below:

<b>Device Asset ID:</b>	IEB - 24216		
<b>Project wise user details: (Client Details)</b>	Idea : <input type="checkbox"/>	BESCOM : <input type="checkbox"/>	CESCOM : <input type="checkbox"/>
	MESCOM : <input type="checkbox"/>	HESCOM : <input type="checkbox"/>	GESCOM : <input type="checkbox"/>
<b>Location type :</b>	RAPDRP : <input type="checkbox"/>	NON – RAPDRP : <input type="checkbox"/>	
<b>Project Details:</b>	i~EasyBill : <input type="checkbox"/>	i~EasyPay : <input type="checkbox"/>	i~NFC : <input type="checkbox"/>
	i~IPDS : <input type="checkbox"/>	i~TRM : <input type="checkbox"/>	
<b>Name who was using the device: (MR/JE/LINEMAN/GANGMAN/AE/AEE)</b>	MR		
<b>MR Code &amp; Password:</b>	34002706 &Idea@123		
<b>Device User Mobile No.:</b>	9964696664		
<b>Physical Damage</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<b>Billed Data in Device</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<b>Device Booting</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<b>Problem Reported Date</b>			

<b>Problem Description:</b> 1) PRINT PROBLEM 2) Sim card not Identified 3)Thumb Problems 4) 5)	
<b>Signature of the MR (User of the Device)</b>	
<b>Signature of the CSE (Report Prepared by)</b>	
<b>Signature of the Supervisor (Verified by)</b>	
<b>Signature of the AEE/AAO with Seal (Approval for repair of SBD)</b>	

**Note:** All spare parts replaced due to physical damage, negligence, or rough use will be on chargeable basis only.

For Use of Idea Infinity SBD Maintenance/Service Department	
<b>Date of Service:</b>	
<b>Service Observation:</b>	
<b>Serviced Details:</b>	

Note :- Physical damage replacement Confirmation taken from :-

Name & Signature: